

Interpersonal Communication Analysis in Family Conflict in the K-Drama Series Queen of Tears

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Abstract

This research aims to find out how good interpersonal communication is in family conflicts in the k-drama series Queen Of Tears. This type of research is literature study. The instrument in this research uses aspects of interpersonal communication in marriage, namely; openness, empathy, supportive attitude, positive attitude, and equality. This research aims to review the literature regarding interpersonal communication as a step to be applied by married or unmarried couples to better understand interpersonal communication with partners. This research includes an analysis of scientific articles related to this topic. The results of the research show that effective interpersonal communication between partners can strengthen household relationships and influence positive perceptions of recent divorce cases. Factors such as listening ability, responsiveness, and empathy are several things that need to be considered in building effective interpersonal communication between partners. Therefore, this research provides suggestions for improving interpersonal communication with partners and being more open with partners.

Keywords: *Islamic Economics, Pancasila Economics, Social Justice, Welfare, Synergy, Indonesia*

INTRODUCTION

Harmonization in the family will make it happy in living it. A harmonious marriage is difficult to realize without a good interpersonal relationship between husband and wife. In order for a good relationship atmosphere to be realized, a warm, understanding, affectionate atmosphere is needed with each other in order to create a familiar atmosphere. Some factors that influence family harmony include mutual love, both in terms of the physicality of both parties, material, education, religion.

The reality is that when a man and woman get married, they bring their own cultural values, attitudes and beliefs into the marriage. In the face of these differences, married couples must make adjustments to form new values and systems for their families. These differences will be carried over during the adjustment process between husband and wife. Adjustment is the process of getting to know each other. Whether it is towards daily habits, establishing household rules and perspectives in deciding goals in marriage. In marriage, there will be several adjustment processes, namely adjustments to the partner, sexual relations, finances, and to the partner's family. This adjustment will be difficult under certain conditions, due to a lack of familiarization, different cultural backgrounds, arranged marriages, and unrealistic concepts of marriage. These obstacles can lead to conflict at times. While conflict is a normal part of a marriage relationship, it should not be underestimated. When conflict occurs, couples must resolve it in order to re-establish the relationship. If resolved in a good way, conflict can make individuals mature and can strengthen their relationship (Wood, 2013).

Marriage is a sacred thing for every human being who carries it out, marriage is carried out by two human beings between a man and a woman with different backgrounds. Marriage aims to form a harmonious family, create happiness, compatibility and stability of marriage. The quality of marriage is influenced by factors such as optimization of family composition, life cycle, socioeconomic viability and role congruence. Social and personal resources of both married couples. To realize this goal, it is necessary to have unity in all environmental situations

in fostering a household to prevent obstacles that result in discord and fracture of the household to divorce (akbarjono, 2019).



Source: CNN Indonesia, Indonesia Statistical Report 2024

However, many divorce cases are caused by domestic disputes. Based on Indonesian statistical reports, the number of divorce cases in Indonesia reached 463,654 cases in 2023. The divorce rate in Indonesia had increased in 2022. However, the number declined again in 2023, although not significantly. The main cause of divorce in 2023 was disputes and quarrels totaling 284,169 cases or equivalent to 54.31% of the factors causing divorce cases in Indonesia. One of them is the artist Ria Ricis and Teuku Ryan, who officially divorced after the panel of judges at the South Jakarta Religious Court (PA) issued a verdict on Friday, May 03, 2024. Reported by CNN Indonesia, Ria Ricis criticized a number of Teuku Ryan's attitudes which she considered did not give enough attention as a husband to his wife. One of them is the contents of Ria Ricis' divorce lawsuit regarding the Plaintiff and the Defendant's lack of communication. When at night the plaintiff asked to tell stories or talk, the defendant replied "what do you want to talk about? What story? Every day together" the plaintiff felt there was no one to talk to. It is important to know that domestic divorce conflicts are generally caused by a lack of interpersonal communication which results in divorce, this is also depicted in the drama Queen of tears (2024).

Queen of Tears is one of the series whose airing is highly anticipated by international drakor lovers. The composition between the storyline, the lineup of promising actors and the collaboration of renowned directors and scriptwriters make the quality of Queen of Tears unquestionable. Baek Hyunwoo (Kim Soohyun), a humble lawyer, but has a brilliant brain. He comes from a small village, Yongdu-ri. Currently, Baek Hyunwoo works as a legal director for the Queens Group company. He is married to Hong Haein. Hong Haein is the daughter of the family that owns and operates Queens Group. She is an executive who lives like royalty. This is because his family is one of the richest in South Korea. However, Hong Haein is a little arrogant. Baek Hyunwoo and Hong Haein met when both were interns at Hong Haein's grandfather's company. They met through a series of funny events. Slowly, they began to develop feelings for each other despite their drastically different backgrounds. Baek Hyunwoo and Hong Haein later got married. But after only 3 years, their marriage was on the rocks. Baek Hyunwoo felt disappointed with his wife who no longer cared about him. Moreover, he felt pressure from Hong Haein's extended family so he considered divorce. Even so, Hong Haein actually secretly defended their love tenaciously. He doesn't understand why Baek Hyunwoo is slowly drifting away. A major crisis happened unexpectedly in their married life. As a result, Hyun Woo thinks that Hae In is very cold and they decide to eat and sleep separately due to this misunderstanding. It gets worse as neither party expresses their feelings and tries to make things right.

Interpersonal communication in marriage is characterized by openness between partners, empathy, supportive attitudes, positive attitudes and equality between partners. Effective interpersonal communication in marriage increasingly helps couples in maintaining marital harmony. Interpersonal communication in marriage can be said to be successful if each partner gets a lot of information about their partner during communication, for example knowing the partner's desires, feelings, or things that the partner is thinking about in a positive way. Interpersonal communication is said to have failed if the information obtained by the couple during communication is not developed or shallow, this is usually because there are negative elements from what is the purpose of communication. Failure of couples to carry out interpersonal communication in marriage can cause interpersonal conflicts that lead to problems in marriage (Saidah, 2023).

Interpersonal Communication in Marriage

According to Saidah (2023), interpersonal communication in marriage is an important foundation that connects couples emotionally, cognitively, and behaviorally. Ghazali and Permana (2024) added that the dynamics of communication in marital relationships are strongly influenced by factors of trust and openness. DeVito (1986) states five main aspects in interpersonal communication, namely openness, empathy, support, positive attitude, and equality, which play a major role in creating couple harmony.

Factors Affecting Communication

According to Suseno (2012), factors that affect interpersonal communication in the family include trust, power relationships, communication quality, and open attitudes. Marheni's (2019) study shows that emotional factors such as a sense of security, acceptance, and trust are the main predictors of successful communication between couples. Recent research by Lestari and Wijaya (2023) also found that social media influences interpersonal communication patterns in modern marriage (Sari & Nugroho, 2023). emphasized the importance of emotion regulation in maintaining effective communication between couples, especially in the face of conflict.

The Role of Openness, Empathy, Support, Positive Attitudes, and Equality

Openness allows couples to share thoughts and feelings honestly, which strengthens emotional intimacy (Ardiansyah & Fitriani, 2022). Empathy helps couples understand each other's point of view, thereby reducing the likelihood of misunderstanding (Setiawan & Permata, 2023). A supportive attitude creates a sense of security and increases collaboration in solving problems (Anjani & Sari, 2023). According to Yuliana (2024), positive attitudes in couple interactions help maintain emotional stability in the long term. Equality, as stated by Fauziah and Indrawati (2012), strengthens mutual respect and eliminates one-sided domination in relationships.

Interpersonal communication in marriage does not just appear, but needs to be nurtured so that the couple's relationship is getting better. The success of couples in conducting interpersonal communication in marriage can be influenced by several factors. Gunarsa (Rahmawati, 2024) mentions several factors that can affect interpersonal communication, namely:

1. Trust. A person's sense of trust

Will arise if he has confidence that he will not be betrayed by his partner. The more trust a person has, the easier it is for that person to open up to their partner. Trust in a partner can be influenced by the following factors:

- a. Characteristics of a person. Trust will arise if the communication partner has skills, abilities and experience in a field. A person who can bring out traits such as honesty, sincerity and reliability can make his partner trust him. For example, a husband who has the ability to listen to his wife. The husband's ability can make his wife feel comfortable and trust in expressing her thoughts and feelings.
- b. Power Relationships. A power relationship means that if someone has power over another person, then that person will make the other person obey and submit to him. For example,

the husband as the leader of the household. A husband as the leader of the family makes his wife obedient in carrying out what her husband asks.

- c. The quality of communication and its nature illustrates openness. Trust will arise if someone has expressed their intentions and goals and expectations after communicating. The more information a person provides during communication, the better the quality of communication that takes place. An example of the quality of communication in a couple is that the couple wants to share their life experiences with their partner.

2. Supportive behavior will improve communication.

Supportive behavior has the following characteristics: (a) Description. A person's ability to convey messages both thoughts and feelings without judging or criticizing the partner's weaknesses. (b) Problem Orientation. Conveying the desire to be able to work together in solving a problem with a partner. Invite the partner to jointly determine the goals and ways to achieve the desired goals together. (c) Spontaneity. An honest, unplanned and purposeless attitude. (d) Empathy. Considering the partner as a person (e) Equality. Not making an issue of differences. Be neutral, appreciate and respect the differences that exist in yourself and your partner. (f) Professionalism. Willingness to review personal opinions.

3. Open attitude.

The ability to make objective judgments. The ability to distinguish things easily, understand the content, seek information from various sources, have openness in changing thoughts, and be professional.

The researcher used Joseph A. DeVito's (1986) interpersonal communication theoretical framework as an analytical tool. This theory covers five important aspects of interpersonal communication, namely:

1. Openness,
2. Empathy
3. Supportiveness,
4. Positiveness,
5. Equality.

1. Openness, can be interpreted as a person's willingness to provide information honestly according to reality in interacting with a partner. The quality of interpersonal communication openness in marriage refers to three aspects, namely (1) awareness to open up and provide honest information about oneself to a partner. Awareness to open up can also mean sharing thoughts and feelings that are being felt to the partner. (2) Awareness to react honestly in response to messages from the partner. (3) Awareness to acknowledge feelings and ideas that arise and be able to take responsibility for them to a partner. An example of someone who has openness is, when someone is facing a problem, the person tells the problem to the partner.
2. Empathy can be defined as one's ability to understand what one's partner is going through. One can empathize by resisting the temptation to evaluate, judge, interpret and criticize. One needs to try to understand the reasons expressed by the partner, feel what the partner feels, and try to feel things from the partner's point of view. An example of someone who has empathy is when the husband is presenting ideas, the wife listens and tries to understand the husband's point of view.
3. Supportiveness, interpersonal communication in marriage cannot take place without a supportive attitude. Supportive attitudes appear in 3 attitudes, namely: (1) Being descriptive rather than evaluative. The absence of evaluation makes a person feel free in expressing thoughts and feelings. (2) spontaneity. A person's ability to react honestly as it is in response to a stimulus from a partner. (3) Professionalism. Having the ability to be open-minded, willing to accept criticism and suggestions from partners that are considered useful for

themselves. An example of an individual who has a supportive attitude is a wife who gives her husband the opportunity to carry out the decisions he makes.

4. Positiveness is a person's ability to assess themselves positively and feel positively towards their partner. Someone who has a positive attitude can make their partner feel positive too when communicating. A positive attitude of interpersonal communication in marriage can be done by (1) expressing a positive attitude, (2) giving encouragement in the form of praise, smiles and head nods when. An example of someone who has a positive attitude is someone who considers that problems in marriage are not as a breaker but as a means for couples to work together in maintaining marriage
5. Equality, in interpersonal communication in marriage, is defined as the recognition of the couple that each is equally valuable and valuable and has a contribution to the common good. The existence of equality will build a familiar atmosphere, because each can communicate comfortably. The existence of equality in conducting interpersonal communication in marriage makes differences understandable and is not used as an excuse to drop a partner. Examples of couples who have equality are husbands and wives who understand and accept each other's shortcomings and strengths so that marriage continues to run well (Saidah, 2023).

These five aspects are used as thematic categories to analyze how the communication patterns between the husband and wife characters are displayed, as well as how the communication affects the dynamics of conflict and resolution in their marriage. Data collection techniques were conducted by observing, recording, and quoting dialogue transcripts and scene visualizations from the series. The data were analyzed descriptively-qualitatively, by interpreting the meaning of interpersonal communication that emerged in the context of marriage and domestic conflict.

Based on the explanation above, the researcher assumes that there are unfavorable conditions in terms of interpersonal communication in marriage in the k-drama series *Queen of Tears*. This is as found by Fauziah and Indrawati (2012) in their research providing evidence that during marriage the husband and wife make adjustments to their partner, but have obstacles in matters such as attachment, wellbeing, and interpersonal communication. This is supported by the results of Sudhana and Dewi's (2013) research which illustrates that marital harmony will be difficult to realize without a good interpersonal relationship between husband and wife. In creating a good interpersonal relationship, effective communication is needed so that it can avoid situations that can damage relationships that cause marriage to be disharmonious. Therefore, interpersonal communication in marriage needs to be owned by each partner in order to achieve happiness in marriage.

Effective communication is a foundational element in this process because it helps avoid misunderstandings that often lead to conflict or disharmony. In line with this, Fincham and Beach (2019) found that the quality of interpersonal communication between spouses significantly contributes to long-term marital satisfaction, emotional closeness, and resilience in facing relational stressors. Argue that the quality of marital communication strongly influences long-term relationship satisfaction, emotional security, and problem-solving capacity in married life. They stress that open, respectful, and responsive dialogue between spouses is a key determinant of a healthy and lasting marriage.

Moreover, Gottman and Silver (2015) demonstrate through longitudinal studies that couples who develop constructive communication strategies, especially during conflict, are more likely to build resilient and emotionally fulfilling marriages. Their research identifies "repair attempts," emotional attunement, and managing physiological responses during disagreements as fundamental communication behaviors that preserve marital harmony. Therefore, interpersonal communication in marriage must be cultivated consciously and consistently by both partners. It is not merely about conveying messages, but about nurturing mutual understanding, emotional support, and adaptive interaction styles that sustain love, trust, and partnership throughout the marriage journey.

RESEARCH METHODS

Individuals who have interpersonal communication in marriage are assumed to have tried to have interpersonal communication skills with their partners but are not right. This could be due to a misunderstanding in interpreting effective, assertive communication, or a lack of awareness of the main purpose of interpersonal communication in marriage itself. Individuals are accustomed to holding back in expressing feelings or thoughts as a form of respecting their partners and avoiding prolonged conflict. In addition, individuals who have tried to develop interpersonal communication in marriage are not supported or balanced by their partners. This pattern will gradually be painful for individuals who try to have interpersonal communication, so it is possible that the individual will transfer the emotions they are holding back. If this is left alone, then individuals who already have the potential for interpersonal communication skills will experience unhappiness in their marriage. As stated by Olson (in Wisnuwardhani, 2012) good interpersonal communication can increase the happiness of husband and wife in their marriage. This can be indicated by knowing how a husband and wife communicate. A happy husband and wife if both parties have good interpersonal communication. Between husband and wife, both respond positively to what is expressed by their partner's emotions and thoughts, likewise the husband and wife both convey what is felt and thought positively as well.

This study uses a qualitative descriptive method to explore how interpersonal communication contributes to marital conflict as portrayed in the Korean drama Queen of Tears. According to Sugiyono (2019), qualitative research is a method used to examine natural object conditions, where the researcher acts as the key instrument. This approach emphasizes the meaning, process, and context behind a phenomenon rather than numerical data, making it suitable for analyzing the complexities of interpersonal communication within a marriage context. The data collection technique employed in this study is documentation, particularly through content analysis of the drama's scenes. Moleong (2017) states that documentation is a method of collecting data from written materials, such as documents, texts, or recordings. In this research, the documentation consists of transcripts, dialogues, and selected scenes from Queen of Tears that display conflicts and emotional exchanges between married characters. These data are used to identify recurring patterns in interpersonal communication that reflect real-life marital dynamics.

The data analysis technique follows the model proposed by Miles and Huberman (1994), which includes three concurrent activities: data reduction, data display, and conclusion drawing. Data reduction involves selecting, focusing, simplifying, abstracting, and transforming the raw data from the drama into meaningful units related to communication patterns. Data display is done in the form of categorized tables or narrative descriptions that summarize interpersonal communication behaviors, such as expressions of emotion, conflict resolution, and assertiveness. Conclusion drawing and verification refers to the interpretation of the data based on theoretical concepts of interpersonal communication and its influence on marital relationships.

This method allows the researcher to analyze how communication failures, misunderstandings, emotional withholding, and non-verbal cues are portrayed in marital relationships, especially how they escalate or resolve conflict in the drama. The qualitative approach is also suitable to uncover deeper meanings behind characters' emotional expressions and to understand how communication breakdowns contribute to marriage problems (in Wisnuwardhani, 2012).

Interpersonal Communication according to Devito (in Marheni, 2019) is when a message sent by someone is received by another person (one or more people) and gets direct feedback. Interpersonal communication in marriage can be said to be successful if both parties get a lot of information about each other during communication, such as understanding each other's desires,

feelings, and things that are actively considered by the other party. If the information received by partners in communication is underdeveloped or shallow, it is called interpersonal communication failure, which is usually caused by negative elements of the purpose of communication. Failure of interpersonal communication between couples in marriage will cause interpersonal conflicts that cause problems in marriage.

RESULT AND DISCUSSION

Scene Findings With Elements of Interpersonal Communication Between Husband and Wife

1. Openness



Episode 1 Minutes 17:48

After the fight between the two then Haein said *"Stop all this and treat your closest people better"*. *"My closest people? You mean? Do you really think we are close?"* Asked Baek Hyunwoo. Because Baek Hyunwoo was fed up with Hong Haein's selfish and very cold attitude, making Hyunwoo depressed, angry and throwing out those words and choosing not to talk about this problem and solve it together. Based on the dialogue, we can see that Haein and Hyunwoo are having interpersonal communication including the aspect of openness, which in this scene Hyunwoo should be more willing to be open without having to act indifferent about the problems in his household with Haein.



Episode 1 Minutes 1:10:17

In this scene, Hyunwoo is seen approaching Haein and has prepared a paper containing a divorce letter but is still afraid to tell Haein, Hyunwoo asks Haein what she wants to talk about. Then Haein chooses to speak first by saying *"that my life time is only three months left"*. Hyunwoo who heard it was shocked and happy because he did not need to ask Haein for a divorce because he only had three months left. In this case, Hyunwoo was not open to Haein that he wanted a divorce.

2. Empathy



Judging from the dialogue above, Haein was sent by her mother a picture of a divorce letter made by Baek Hyunwoo before it had not been thrown away and burned but Haein already knew about it, Haein said *"say this is not true, say it, deny it!"* Haein hoped that the letter sent was not made by Hyunwoo but Hyunwoo finally answered *"no, I made it"*. After this incident Haein felt betrayed and did not want to hear all of Hyunwoo's explanations. In this scene including Interpersonal Communication in the Empathy aspect (Empthy) in this scene Haein as a wife should have listened to her husband's explanation first so that there would be no misunderstanding and could feel the feelings that her partner was experiencing. When someone empathizes with their partner, it can convey what their partner is experiencing. By listening to what her husband says. Lack of empathy becomes the next problem in their relationship. Empathy is the key to understanding and feeling what your partner is feeling. However, Haein and Hyunwoo focus more on themselves than trying to understand their partner's feelings and experiences.



Episode 1 Minutes 24:48

Judging from this scene, Hong Haein is seen hitting his sister who casually belittles Hyunwoo during a family meeting. During the family meeting, Hyunwoo came last and was treated unpleasantly by his in-laws and Haein's sister. On the other hand, Haein, who as his wife, just kept quiet when her husband was treated unpleasantly and it can be seen that Hong Haein's empathy was non-existent. After the family meeting was over, Haein immediately met her sister and hit her. It turns out that from Hong Haein's cold attitude, she still cares, is attentive and defends Hyunwoo without her husband's knowledge. Actually, Hong Haein loves her husband, but because the two of them do not have good interpersonal communication, which results in misunderstandings about the situations they face when they are together and they cannot show their affection directly.

3. Supportiveness



Episode 7 Minutes ke 13:57

After Hong Haein saw the divorce papers made by her husband, Hong Haein decided not to continue her treatment and surgery in Germany. Seeing Haein's unilateral decision, Baek Hyunwoo tried to talk about this with a cool head but Hong Haein's response was very cold, Hyunwoo who was annoyed with Haein's response finally said *"I would be grateful if you divorced me without a lawsuit, you already know everything, you won't let me go that easily, living with you is unbearable. Don't pretend you don't know Haein, you know what kind of person you are, no wonder I did it. I can live comfortably and prosperously, why do I want to run away?" Because I really hate living with you!* Haein replied *"do you think you can handle my anger?"*. Then Baek Hyunwoo answered in a high tone *"then do it!"*. Judging from the following scene, Hyunwoo deliberately said things that hurt Hong Haein's feelings with the aim that Haein would continue her treatment so that she could recover so that she could sue Baek Hyunwoo. It can be seen in this scene that Haein and Hyunwoo are doing Interpersonal Communication including the aspect of supportiveness. Hyunwoo was forced to say things that hurt Haein in the hope that Haein could recover and respond to her husband's lawsuit because Hyunwoo knew that Haein would be provoked by his anger. However, on the other hand, Hyunwoo actually added to the problems in their household and made Haein not trust him even though this was a form of Hyunwoo's love for his wife. When in a marriage, a husband and wife provide each other with support and give each other the opportunity to make decisions, but in this case, communication is not effective.



Episode 13 Minutes 1:19:53

Seen from this scene, Hyunwoo just spoke honestly to Haein saying that *"it's probably true, you will lose your memory after the operation, you will lose everything. You will forget everyone, the places you visited and all your experiences"*. Haein replied *"so you are telling me to make a decision? I will lose my memory if I have the operation and die if I have the operation, you are telling me to choose from the worst? Forget it, I will pretend this is a dream"* then Haein

left but Hyunwoo insisted on wanting Haein to stay alive because Hyunwoo would not be able to if his wife died. But Haein still doesn't want to have surgery because it will make her memories with her husband disappear too.



Episode 14 Minutes 42:21

Then in this scene Hyunwoo is in the store to buy something and Haein is waiting in the car. After finishing buying something, Hyunwoo returns to the car to meet Hyein, then Hyunwoo directly sees the car they are driving being hit by a container car until it is destroyed. Hyunwoo who was shocked and shocked to see the accident finally approached the car and tried to call Haein until he smashed the car window because he thought Haein was still in the car. Then Haein shouted calling Hyun Woo *"Baek Hyunwoo, what are you doing?"*. Hyun Woo then turned and approached Haein who was standing far from the car that was hit weakly and crying, Hyun Woo said *"I thought you died"*. Then Haein saw Hyun Woo's concern about losing her very much. Then Haein decided to follow her husband's advice to continue the operation so that Haein would recover and stay alive. Based on this, interpersonal communication is taking place in the aspect of Supportiveness, when a wife supports the decision taken by her husband.

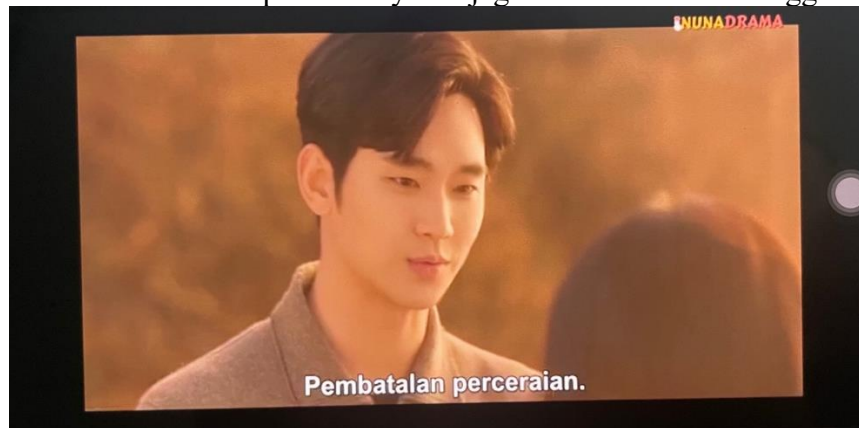
4. Positiveness



Episode 11 Minutes 23:23

In this scene, Hong Haein has just regained consciousness and said, *"I'm also sorry for leaving you alone with your family. I think a part of me already knew you wanted a divorce. You've held on long enough, so it's okay, don't feel bad,"* then Hyun Woon replied in a low tone, *"What are you doing?"* Then Haein replied, *"If I don't say it until I die, you won't know my true feelings. I'm telling you now"*. Based on this, it is included in interpersonal communication in the aspect of Positive Attitude (Positiveness) which is seen as Haein realizing and expressing a positive attitude with the apology she conveyed to Hyun Woo. When someone considers

problems in this marriage not something that breaks up the relationship in their household but rather as cooperation between couples to stay menjaga keutuhan rumah tangga.



Episode 12 Minutes 55:35

Seen in this scene Hyunwoo tries to explain to Haein that he asked to cancel the divorce and said *"Cancellation of divorce, I asked you to marry me again is too much, can you at least cancel the divorce?"*. Then Haein said *"give it back"* while putting the ring in the box. Hyunwoo asked *"Why? You said you wanted to marry me every time?"* Haein replied *"My condition is this bad, my memory is unstable, I forget where I am. In the end I can't even recognize you"*. Seen from the dialogue above, Haein can no longer maintain her household with Hyunwoo. Based on this, we can see that Haein and Hyunwoo are doing Interpersonal Communication in the aspect of Positive Attitude (Positiveness), in marriage the communication carried out by this couple is usually done by giving positive statements. In a way when someone considers that problems in marriage are not as a breaker or collapse of a relationship, by deciding to separate, but as cooperation carried out by couples to always maintain the integrity of their household.

5. Equality



Episode 13 Minutes 30:48

Seen at minute 30:48, Hyunwoo and Haein are spending time together by walking to the place they previously visited, Haein tries to talk to Hyunwoo first like the following dialogue:

Haein: *"I thought I wouldn't be part of your future, now we have a future. By the way I will withdraw the divorce suit, why is your face like that?"*

Hyunwoo: *"Then Hyunwoo hugged Haein warmly and said "don't take it back".*

Haein: *"I run a department store, I hate customers who return items and ask for money back"*

Hyunwoo: *"You can't take this back even if you wake up one day and hate me"*

Haein: *"Changing your mind is not a valid reason for a refund. That's clear".*

Hyunwoo: *"Even though we had a big fight, and you're sick of me even though you claim not to remember making this promise. You can't back down I will stay by your side".*

Haein: *"Okay do that, so be quiet".*

Judging from the dialogue above, it is clear that Haein admits that she feels happy, Haein tries to convey her feelings because she feels she has never been honest with her heart. Haein just realized that her happiness is with Hyunwoo. They try to understand and accept the shortcomings that exist in themselves. This is included in Interpersonal Communication in the aspect of Equality. With the recognition that exists in the couple, each can communicate comfortably and for the common good. The existence of interpersonal communication in marriage can understand the differences and not make it a reason to bring down each other's husband and wife.

Table 1. Journal Reference

No	Author's Name	Years	Article Tittle
1	Ghazali & Permana	2024	Interpersonal Communication Dynamics in Marriage
2	Sari & Nugroho	2023	The Role of Openness in Marital Conflict
3	Zulfia Saidah	2022	Analisis Komunikasi Interpersonal Dalam Penyelesaian Konflik Rumah Tangga Pada Film Noktah Merah Perkawinan
4	Rahmawati dan Rizky Prasetyos	2020	Pola komunikasi pasangan suami istri dalam mengelola konflik rumah tangga.
5	Santoso & Dewi	2023	Equality in Marital Communication: A Qualitative Study
6	Susanto	2022	Trust and Support in Building Marriage Harmony
7	Wijaya & Fauzan	2023	The Impact of Communication Skills on Marital Satisfaction

The table above contains a temporary list of journals that will be used as references in research on interpersonal communication in marital conflict. Each journal is selected based on its relevance to topics such as openness, empathy, positive communication strategies, equality in communication, and trust and support in marital relationships. The publication years range from 2020 to 2024, indicating that the references used are quite recent. The authors on this list come from a variety of backgrounds that contribute to a broader understanding of the dynamics of communication in marriage.

CONCLUSION

Based on the research findings that the researcher presented using five aspects of Devito's interpersonal communication. The researcher found that interpersonal communication plays an important role in efforts to resolve household conflicts to avoid misunderstandings that will harm the couple themselves, interpersonal communication plays a role so that communication runs effectively so that household couples can overcome communication barriers, therefore in this theory there are five aspects of the meaning of interpersonal communication in the K-drama series Queen of Tears including aspects of Openness, Empathy, Supportiveness, Positiveness, Equality.

In terms of openness, empathy and support, husband and wife evaluate each other and seek ways to find solutions so that their household problems can be resolved. Efforts to improve relationships do not go as they should when both parties cannot be open with each other due to a

conflict management style that avoids conflict. This raises negative prejudices against the couple because the closed nature makes the relationship increasingly strained. This behavior leads to the termination of the household relationship due to the management process that does not produce effective results. At this stage, there is a mediation of the relationship that is carried out to convince the couple, and the decision to continue the marriage relationship is made.

In terms of positive attitudes and equality, household relationships progress because both parties have successfully handled conflicts to maintain the household. The story of Haein and Hyunwoo in this film proves that conflict does not always have a negative impact. With the conflict, household relationships improve after facing various problems and challenges in their household. So they can learn from experience to manage conflicts in the future. When a couple decides to separate, they will think again about doing so because there have been many sacrifices and struggles to maintain the integrity of the household. This K-Drama series teaches us to be open to our partners and lower our egos and make us aware of the importance of communication in a relationship. With this series, it provides a picture of the meaning of interpersonal communication in a husband and wife relationship. When couples have difficulty communicating with their partners, it is best to contact a professional such as a marriage counselor, to help develop effective communication and conflict skills.

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